

CALL CENTER CONTACT DETAIL

CALL CENTER NAME	TOLL FREE	SHORT NO	CALL FOR COMPLAINT RELATED TO
CUSTOMER SERVICE NUMBER	1800-345-1800	LANDLINE, BROADBAND, NGN, WINGS
LANDLINE CALL CENTER	1800-345-1500	1500	LANDLINE/FTTH
BSNL MOBILE ALL INDIA HELPLINE	1800-180-1503	1503	MOBILE
BSNL BROADBAND HELPLINE	1800-345-1504	1504	BROADBAND
BSNL MPLS HELP DESK	1800-425-1957	1957	LEASE CIRCUITS
WLL/WIMAX CALL CENTER	1800-180-1502	1502	WLL/WIMAX

LUCKNOW BA CONTACT DETAILS

OFFICER NAME	DESIG	STD	LANDLINE	MOBILE No	AREA
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RAJIV JAUHARI	PGM LWBA	0522	2620100	9412000630	LUCKNOW TELEPHONE DISTRICT
RAJESH KUMAR	GM(OP)	0522	2200100	9412000870	LUCKNOW TELEPHONE DISTRICT

PGM /GM SECRETRIAT

N N Pandey	SDE	0522	2202828	9453526666	OSD to PGMTD Lucknow
Anuj Srivastava	JTO	0522	2231708	9451009009	OSD to GM(O)
S N MISHRA	PA	0522	2211282	9451089018	PA to GM(O) Lucknow
S K SINGH	Steno	0522	2200700	9453111400	Steno to DGM(F)
PGMTD /GM SECETRIATE		0522	2620100 & 2200100 FAX No. 2202737		
SANJAY TRIPATHI	SDE (VIG)			9415425047	

BILLING & SECURITY REFUND

B L MAURYA	DGM(F)	0522	2618100	9431000428	BILLING & FINANCE LUCKNOW TD
RAJENDRA KASHYAP	AO(CLAIM)			9415516618	
ANJALI SALUJA	AO(B)	0522	2619696	9455555200	
ANISHA BHARGAVA	AO(P&L)	0522	2619923	9532000026	
SANGITA OJHA	AO TR	0522	2612003	9453045553	KAISEBAGH & TRANSGOMTI
MITHLESH KUMAR	JAO TR(LEASE LINE)			9450333355	
VISHAL VERMA	JAO(P&L)			7007993387	
RIHITAS MEENA	JAO TR			9660117260	
RAKESH KUMAR	JAO TR(LEAS	0522	2200586	8004925800	ALAMBAGH, BHADWAN & MOBILE
PRAKRITI SRIVASTAVA	DGM(A&P)	0522	2622010	9415008847	

ADMIN

A K JAYSWAR	AGM(A/L/R)	0522	2616677	9450941777	
JITENDRA VERMA	SDE(ESTT)	0522	2618355	9415022010	
VIVEK TANDON	JTO(ERP)			9452299523	

SWITCH/CORE

SANGEETA SRIVASTAVA	DE(I/D)	0522	2614300	9415207400	
D.K.Chaudhary	SDE(OCB)			9415335833	
Chetanya Pandey	JTO(SSTP)			9412774421	sstplkw@gmail.com
Rashmi Rani	JTO(SSTP)			9452522433	sstplkw@gmail.com
Sudheer Kumar Singh	JTO(IP-TAX)			9428510485	iptaxlkw@gmail.com
Ashutosh Srivastava	JTO(IP-TAX)			9451411335	iptaxlkw@gmail.com
Brijesh Kumar Yadav	JTO(NGN)			9428004967	erbrijesh2207@gmail.com
Archana Saurabh	JTO(NGN)			9412700500	archanangnlko@gmail.com
Ranjana Gupta	JTO(IN)			9450464008	lkoin@rediffmail.com

Ajay Kr Singh	SDE(CDR)			9452200460	ajaykrsinghus@gmail.com
Shephali Verma	JTO(CDR)			9415062624	shephaliverma@gmail.com
Bipin Kumar	JTO(OCB/IN)			9412200059	ocb283ksblw@gmail.com
Manish Kumar Khanijau	JTO(CDR)			9455717070	cdrlkwtd@gmail.com
N/W OPERATION					
D.K.Chaudhary	AGM(NWO)	0522	2623500	9415335833	
Vishal Verma	JTO(OP)			9412077277	
NIB					
Sri. Ajay Kumar Singh	AGM	522	2202122	9452200460	ajaykrsinghus@gmail.com
Sri. Sunil Bellani	SDE	522	2613300	9415335545	sdeniblw@gmail.com
Sri. Ajeet Kumar Singh	JTO	522		9453049444	sdeniblw@gmail.com
Sri. Jag Ram	JTO	522		9415051976	sdeniblw@gmail.com
Sri. Devesh Kumar	JTO	522		9415006629	sdeniblw@gmail.com
Sri. Balwant Yadav	JE	522		9429275534	sdeniblw@gmail.com
Km. Sonal Verma	JE	522		7390900329	sdeniblw@gmail.com
Sri. Kasim Ali	TT	522		9415157786	sdeniblw@gmail.com
PLANNING					
D K SINGH	AGM (PLG)			9415040432	
RABINDER KUMAR	SDE(BLD)			9455048980	
VIRENDRA SAHOO	SDE(MM)			9453533559	
POOJA JOSHI	JTO(PLG)			9415007773	
N K MAURYA	JTO(STORE)			9453400005	
YADUVENDRA SINGH	DGM (OP)	0522	2202010	9415026355	KAISERBAGH, BHADEWAN, ALAMBAGH
ALAMBAGH					
SUNIL CHANDRA	DE	0522	2452100	9453043088	ALAMBAGH
S S CHAUDHARY	SDE	0522	2422000	9415053332	CLUSTER MANAGER S/W
KIRAN VERMA	JTO	0522	2465065 2462662	9415548701	CSC NODAL, ALAMBAGH
ARUN KUMAR	JTO	0522	2443544	9415006353	SDO GANGA SHICHA PURAM
MANOJ KUMAR YADAV	JTO	0522	243710	9415800375	SDO TRANSPORT NAGAR
PARVIN KUMAR DIWAKAR	JTO	0522	2422000	8765475425	JTO Sec. G
SUBHASH CHANDRA PAL	JTO			9415180525	
BHADEWAN					
VIRENDRA KR PANDEY	DE	0522	2654000	8004924188	BHADEWAN, CHOWK, RAJAJIPURAM, BALAGANJ
VIRENDRA VIKRAM	SDE	0522	2410000	9453598584	SDO Rajajipuram
SHAKTI KUMAR SINGH	SDE	0522	2257100	9434000722	SDO CHOWK
JITENDRA KUMAR SINGH	JTO	0522	2266146	9412092211	SDO BHADEWAN
SHAKIR HUSSAIN	JTO	0522	2653550	9450577860	BHADEWAN
KAISERBAGH (CENTRAL AREA)					
VISHAL CHANDRA PANDEY	AGM(URBAI)	0522	2272727	9415400004	KAISARBAG,LOKBHAWAN,AMINABAD, DRM OFFICE, RAJ BHAWAN,JAWAHAR BHAWAN, CHARBAGH, RIVER BANK COLONY
K B SINGH	SDE	0522	2624765 2627350	9411145888	COMMERCIAL OFFICER(CENTRAL)
MANOJ KUMAR SINGH	SDE	0522	2618494	9418884000	LIASON OFFICER SMART CITY PROJECT
VIJAI KUMAR PANDEY	JTO	0522	2237722	9452200378	CLUSTER MANAGER (CENTRAL)
AWADH NARAIN	JTO	0522	2611344	9455004468	JTO CABLE KAISARBAG

VIKASH KUSHWAHA	JTO	0522	2636000	9451235600	JTO CHARBAGH
BRAJESH TIWARI	JTO	0522	2207788	9415009668	JTO JOPLING ROAD
RANJAN KUMAR					
	DGM(TG)	0522	2351000	9415211211	INDIRA NAGAR, GOMTI NAGAR, MAHANAGAR
INDIRA NAGAR					
ASHISH SRIVASTAVA	DE	0522	2355553	9415053797	INDIRA NAGAR AREA
ARVIND KUMAR MISHRA	SDE	0522	2348400	9455122665	CLUSTER MANAGER, INDIRA NAGAR/GOMTI NAGAR
MAHENDRA KUMAR	SDE	0522	2348900	9434753737	INDIRA NAGAR-II
ATUL CHAUHAN	SDE			9453030444	CSC/BLD/PP
SUNAINA	JTO			9453043488	JTO (CCN)
ANITA ASHOK	JTO			9453009977	INDOOR
GOMTI NAGAR					
OMPAL SINGH	DE	0522	2300003	9412739244	GOMTI NAGAR
AKHILESH KUMAR	SDE	0522	2301555	9453591025	SDO GOMTI NAGAR (Main)
JITENDRA KUMAR SHUKLA	SDE	0522	2720001	9532424000	SDO GOMTI NAGAR-II
LAXMI VERMA	JTO	0522	2300065	9452866110	COMM, CSC/CCN
MAHANAGAR					
A K VERMA	DE	0522	2322000	9415001112	MAHANAGAR, JANKIPURAM, VIKASH NAGAR, KALYANPUR, NIRALANAGAR, DALIGANJ, KHADRA, TRIVENI NAGAR, SAHARA ESTATE-CITY HOMES, IIM
ATUL KUMAR	SDO	0522	2324500	9415809050	CLUSTER MANAGER (N)
ARVIND KUMAR	SDE	0522	2735000	9434001237	JANKIPURAM, KALYANPUR
ASHOK KUMAR	JTO	0522	2735000	9415049977	JTO O/D JANKIPURAM
BRAJENDRA KUMAR	JTO	0522	2789111	9415371318	NIRALA NAGAR, DALIGANJ
RURAL AREA					
VIPIN RANJAN	DE	0522	2346000	8004940294	RURAL AREA Lw.
VIRENDRA KUMAR	JTO	0522	2347100	9415550451	SDO MALIHABAD, CHINHAT, ITAUNJA
NITIN KUMAR KHATTRI	SDE	0522	2347170	9451407268	SDE Transmission Rural
Sh Nitin Kumar Khattri	SDE Tx Rural			9451407268	
Sh Pawan Tripathi	JTO Tx Rural-1			9436768969	
Sh Rakesh Kumar Tiwari	JTO OFC Rural-2			9453269536	
Sh Rajkumar	JTO OFC Rural-1			9473631212	
Sh Veerandra Kumar	LA SDOT (Central & West) Rural			9415550451	
Sh Chandan	LA SDOT (East) Rural			9455084840	
TRANSMISSION					
SANJAY KUMAR	DE(TRANS)			9450925914	
UMESH CHANDRA	SDE(TX)			9415123423	
RAVI PRAKASH VISHWAKARM	SDE(PCM-KSB/CPAN)			9436063418	
RAJESH KUMAR YADAV	SDE(PCM-ALB)			9415005949	
VIJAI PRAJAPATI	JTO TX (C)			9415046199	
K K TRIPATHI	JTO TX (E)			9435598042	
J P VERMA	JTO TX (CPAN)			9415000021	
ASHISH KUMAR	JTO TX (N)			9456797966	
SANJAY KUMAR	SDE(PCM-KSB)			9451812233	
PRADEEP KUMAR	SDE(PCM-KSB)			9415800700	
PREM PRAKASH SUDHAKAR	JTO TX (S/W)			9415000055	

K G NAG	JTO(PCM-BDN)			9415000056	
DINESH KUMAR ANAND	JTO(PCM-GNR/INR)			9450738055	
BRIJESH MAURYA	JTO(PCM-MHN)			9415004322	
SUDHANSHU DWIVEDI	JTO(LEASE LINE)			9415009802	
VINEETA KOCHER	JTO(MLLN)			9455960562	

ZAMEER AHMAD		DE(FTTH)		9455004700	
JAIPRAKASH SINGH	SDE				
LAKSHMIKANT ARUN	JTO	0522	2407676	9427218885	SDO Balaganj
NIKHIL RANJAN	SDE	0522	2336666	9415301711	MAHANGAR
KRISHNA KUMAR GUPTA	SDE	0522	2690000	9434745533	SDO RAJENDRA NAGAR
JITENDRA NIRANJAN	JTO				
RAMESH CHANDRA	JTO				
MUKUL CHAUDHARY	JTO	0522	2470000	9478401676	SDO KRISHNA NAGAR
ARUN SHAH	JTO				

MARKETTING & SALES

SHAILESH GUPTA	AGM(SALES)			9454681417	
VIVEK KUMAR	SDE(SALES)			9434757900	
S K PATHAK	JTO(CAF)				
SUMIT	JTO(SALES)			9428819480	
ANURADHA	JTO			9450358844	
ASHISH GUPTA	JTO(CCN)			9415050525	
VIPIN KUMAR VERMA	JTO(SALES)			9415560515	

GAURAV BAJPAI	DGM(EB)	9415301698	ENTERPRISE BUSINESS LUCKNOW TD
Shri Parveen kumar verma	AGM			9455722223	
Shri Abhilash umar	SDE			9434758125	
Shri Devendra Kumar Shukla	JTO			9454948315	
Shri Suresh kumar pandey	JTO			9467694007	